

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of:  
Dettinger et al.  
Serial No.: 10/666,899  
Confirmation No.: 8513

§ Filed: September 18, 2003  
§ Group Art Unit: 2195  
§ Examiner: Jennifer N. To

For: SERVICE AND RECOVERY USING MULTI-FLOW REDUNDANT REQUEST  
PROCESSING

MAIL STOP AMENDMENT  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

**CERTIFICATE OF MAILING OR TRANSMISSION**

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450, or facsimile transmitted to the U.S. Patent and Trademark Office to fax number 571-273-8300 to the attention of Examiner Jennifer N. To, or electronically transmitted via EFS-Web, on the date shown below:

May 15, 2008 \_\_\_\_\_ /Jon K. Stewart/  
Date Jon K. Stewart

**RESPONSE TO OFFICE ACTION DATED FEBRUARY15, 2008**

In response to the Office Action dated February 15, 2008, having a shortened statutory period for response set to expire on May 15, 2008, please enter this response and reconsider the claims pending in the application for reasons discussed below. While no fees are believed due, the Commissioner is hereby authorized to charge counsel's Deposit Account No. 09-0465/ROC920030162US1 for any fees, including extension of time fees or excess claim fees, required to make this response timely and acceptable to the Office.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper. Remarks/Arguments begin on page 10 of this paper.